

Summer Provision

Parent and Family Support Service - Advice and support for families and professionals

Despite the current circumstances with Covid-19, the parent and family support continue to provide high quality information, advice and support. In line with Government guidance our services are available online, by phone, email and video.

The following support is available throughout the summer:

- Advice, guidance and practical support for parents, carers and guardians, including the eligibility criteria for Free School Meals and supporting children return to school
- Parenting advice and access to Triple P online parenting programmes and support
- Information, advice and support for parents, carers and guardians of children with special educational needs and disabilities (SEND)
- Information and advice for school transition and appeals
- Childcare brokerage, particularly supporting critical key workers and vulnerable families

Professionals and parents seeking advice or wishing to make a referral should contact:

Tower Hamlets & City Special Educational Needs Disability Information Advice and Support

Information, advice and support around SEND, contributions to Education Health and Social Care meetings, SEND mediation and tribunal processes

Email: TowerHamlets&City.SENDIASS@towerhamlets.gov.uk

Advice line number - 020 7364 6489 (Mon – Fri 9.00 – 5.00pm)

Parental Engagement / Parenting Team

For parenting advice, referral to evidence-based programmes e.g. Online programmes, Triple P, Strengthening Families, Strengthening Communities

Email: parenting@towerhamlets.gov.uk

Telephone - 020 7364 6398 (Mon- Fri 9.00 – 5.00pm)

Transition Team

Advice and support with applying for a school place, preparing to start school in September, exclusions and appeals, managed moves and bullying

Email: transitions@towerhamlets.gov.uk

Family Information Service

Information and signposting to services, including Summer Fun 2020, eligibility for free school meals, food provision and childcare

Telephone - 020 7364 6495 (Mon- Fri 9.00 – 5.00pm)

Local Offer - Online directory of services and information for children, young people, families and professionals in Tower Hamlets

Visit: www.localoffertowerhamlets.co.uk

For more information visit:

www.towerhamlets.gov.uk/parentfamilysupport